



Dear customer,

thank you for purchasing a high-quality light from our house. Because we pay attention to a high quality and a careful production, we are persuaded of our products. Hence, we want to transmit this conviction to you and assure you beside the legal guarantee a free guarantee of 5 years.

If still one of our products should function not perfectly, we regret this and ask to turn directly to us. Contact us by telephone under 832.844.7962 or write to us a mail to info@ligeo.us
Under the following regulations your guarantee claim reaches:

Guarantee declaration | LIGEO™ US

Guarantee protection and guarantee exceptions

The guarantee time amounts 5 years and is valid from first purchase date. The guarantee is valid for B2C-and B2B customers.

LIGEO™ US guarantees for the customer that the light bulbs and lights are free of construction mistakes, material- and production faults. The state of technology and the scientific knowledge at the time of the production of the product is decisive.

Excluded from the guarantee are use-conditioned wears regarding to the light achievement, because this decreases with the life duration of the LED light bulbs.

The life duration of a LED light bulb means the period in the continuous operation in which the brightness decreases on 70% of the initial value since introduction.

LIGEO™ US guarantees the value L70 / B10 for all used LED light bulbs. L70 means that the light yield has sunk at the end of the life duration on average 70% of the output; B10 means that only 10% of the LEDs do not function any more.

Excluded by the guarantee are all second electoral products and patterns.

Guarantee terms and guarantee achievements

Guarantee claims must be immediately made after perusal of the defect within the guarantee time. The original invoice is to be presented.

For the assertion of the guarantee you contact us within the guarantee time by email, fax or phone. You send the defective light bulb or light to the following address: LIGEO™ US
2000 Bagby Street, Suite 15403; Houston TX, 77002

We take the shipping costs for the return.

The guarantee encloses in case of a defect or lack at reasonable discretion of the LIGEO™ US a free repair or a free substitute. Exchanged light bulbs and lights go over in our property. All guarantee achievements cause no lengthening of the guarantee time.

No guarantee claims exist with damages by: - abusive or improper treatment - environmental factors (humidity, heat, overvoltage, dust, etc.) - nonobservance for the light bulb or light to valid safety measures - nonobservance of the operating instructions - use of force (e.g., blow, push, case) - personal repair attempts - dispatch in packaging that is unsuitable for transport

Your legal rights are not limited through this declaration.

LIGEO™ US, www.ligeo.us info@ligeo.us

2000 Bagby Street, Suite 15403

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